



INTERCULTURAL COMMUNICATION

LISBON - PORTUGAL

Learn to communicate effectively with children, young people and adults from different cultures and backgrounds in our Intercultural Communication Course: develop skills to manage diversity in Lisbon. This Erasmus+ KA1 course has been designed for teachers, trainers and professionals working with migrants and in diverse contexts. It provides practical tools to improve communication, avoid misunderstandings and promote positive intercultural relationships.

LEARNINGS

KNOWLEDGE

- › Essential principles of intercultural communication
- › Strategies to improve dialogue between cultures
- › Practical understanding of diversity and inclusion

SKILLS

- › Communicating effectively with multicultural audiences
- › Managing linguistic and cultural barriers
- › Using appropriate pedagogical tools and methods for diverse contexts

SCHEDULE

5 DAYS

also available

7 Days!



2026

March 2nd to 6th

June 15th to 19th

August 24th to 28th

September 28th to

October 2nd

November 16th to 20th

For groups of at least 8 participants we can adjust the Schedule according to needs.

FEE: 400€



Pre-registration



More information



PROGRAM

1 Intercultural Communication – what is it?

- › Fundamentals of communication
- › Reflection on stereotypes and prejudice
- › Strategies to communicate in diverse settings
- › External activity: Intercultural Lisbon

2 Key Competences for Communication – who is capable?

- › Intercultural competence profiles
- › Role-play to identify communication barriers
- › Testing tools for effective communication
- › Intercultural snack – taste the diversity

3 Intercultural Communication – what is it?

- › Communication dynamics, trust and engagement
- › Strategies to improve intercultural dialogue
- › Practical exercises
- › Pedagogical visit – Discover Lisbon through the voice of a migrant

4 Communicating in Diverse Educational Contexts – challenges and tools

- › Communication challenges with migrant communities
- › Intercultural welcoming strategies
- › Inclusive communication practices

5 Intercultural Dialogue and Emotional Management – what strengths do I have?

- › Identifying and managing emotions in intercultural interactions
- › Activities to work on emotional awareness
- › Techniques for empathetic communication

METHODOLOGIES

The course uses practice-based learning methods:

Group dynamics | Role-play and simulations | Narratives and storytelling | Guided cultural visits | Visual facilitation | Sharing useful resources for communication in multicultural contexts

TARGET AUDIENCE

- Teachers and educators
- Trainers and youth workers
- Psychologists, social workers, mediators and community educators
- School counsellors and pedagogical teams
- Professionals working with migrants in schools, NGOs or community projects

INCLUDED SERVICES

- › Certificate of Participation
- › Europass Mobility
- › Coffee breaks
- › Administrative support
- › Cultural activities

FEE: 400€



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